

NATE PICONE
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Qualifications

- ◆ **Microsoft Certified Systems Engineer (MCSE)** and **Microsoft Certified Professional (MCP)**
- ◆ **Dynamic IT professional** with more than 22 years of technical experience as a field technician, network administrator and manager. Experienced with both mainframe and PC-based architecture.
- ◆ **Comprehensive background** in network design, configuration and installation. Hardware/software installation and upgrade, end-user training, and special project oversight.
- ◆ **Highly experienced** in analyzing information system needs, evaluating end-user requirements, and custom designing solutions to complex data management infrastructure.
- ◆ **Quick study** with the ability to rapidly achieve organizational integration, assimilate job requirements and employ new ideas, concepts, methods and technologies. Energetic and self-motivated team player/builder.
- ◆ **Superior** communication, interpersonal, intuitive, technical, analysis, organizational and leadership skills. Proven ability to work efficiently in both independent and team environments.

Computer Expertise

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|-------------------------------|---------------------------------|-----------------------------------|
| Microsoft Vista | SAP Basis/NetWeaver | SAP Solution Manager |
| Windows 2000 Professional | Windows Terminal Services | TCP/IP/RAS |
| Windows Server 2000/2003/2008 | MS Outlook/Exchange 5.5/2000/03 | WINS/DNS/DHCP |
| Windows XP Professional | MS Internet Explorer | LAN Design/Analysis |
| Windows 95/98/NT | 3 rd Party Software | LAN/WAN |
| Windows 7 | Network and Local Printers | Hubs/Routers |
| PC Assembly/Repair | Ethernet/Wireless | Category 5 Cabling |
| MS Office Suite | WINS/DNS/DHCP | Server Installation/Configuration |

Employment History

Employer: Syntel Inc

Title: Project Lead, Senior System Analyst/Sr. System Administrator

Location: Allstate Insurance, Hudson OH

Duration: 04/2009 – Present

Job Duties: Team Lead for the Syntel Windows Server Deployment Team at Allstate Insurance. Responsible for installing and configuring Windows servers which encompasses various HP servers including Standalone & Blades. Installation of software packages including Windows 2003 & 2008, Windows Terminal Services & Virtual Machines. Other duties include; Coordinate deployment activities between onshore and offshore teams. Troubleshoot technical daily Window OS, firmware and hardware issues. Provision of network cabling that is required for server/network configuration. Document new technical processes and procedures. Review current configuration management for accuracy and update as needed. Provide technical consultation and scheduling feedback on upcoming projects

Employer: SAP, America

Title: Technical Consultant

Location: Cleveland, OH 100% Travel

Duration: 04/2007 – 02/2009

Job Duties: SAP NetWeaver Technology (Basis) Consultant: Configuration of NetWeaver 2004 and Java SP21 on Windows Server 2003 platform. Performed one of the first installations and configurations of Duet 1.5 in the US. Setup and installed Solution Manager, including Computer Center Management System (CCMS), Change Request Management (CHARM). Installed ECC6, NetWeaver 2004s, 2007, BI and CRM on both Windows and UNIX platforms. Ramped up skill development in various areas within the Basis/NetWeaver. Program involved intensive workshops in configuration and problem solving on SAP's latest releases.

Employer: Perot Government Systems

Title: Network Engineer

Location: Cleveland, OH

Duration: 11/2003 - 4/2007

Job Duties: Administer MS Windows 2003 servers with Active Directory, MS Windows XP workstations, and various network devices/PC peripherals. Research and test software tools as requested by engineers, logisticians, and program managers throughout the U.S. Coast Guard (USCG) in support of the USCG Logistics Transformation Program. Provide insight directly to USCG Headquarters to determine which requested applications meet project objectives and pass USCG compatibility/security standards. Use Script Logic Installer Design Studio to create .msi/.mst files to allow for a standard installation of engineering, geospatial, and logistics applications (referred to as the USCG Engineering Workstation Image). Write command-line scripts to fully automate the deployment of the USCG Engineering Workstation Image via Remote Installation service. One of only two individuals working with the USCG who provides support for the Synergis-Adept Document Management system as it directly relates to the USCG Technical Information Management Systems (CG-TIMS) initiative. Provide end-user support of AutoCAD, ArchiCAD, ProEngineer Wildfire, AutoTrol TechIllustrator, ESRI ArcGIS, Google Earth Client, Synergis Adept, and all other applications included in the USCG Engineering Workstation Image. Configure and manage software licenses with FlexNet License Management and SAMWrap Licensing & Metering Tool. Work directly with outside vendors to obtain price quotes for approved software applications and submit the appropriate paperwork to allow the purchase to be executed. Travel to various USCG locations to conduct research, perform deployments and/or beta tests, and to provide on-site support; all travel conducted is directly related to the development or support of the USCG Engineering Workstation Image. Other duties include configuring co-workers' personal laptops for remote access or home use, providing any in-office software support as needed, and other miscellaneous tasks

Employer: Par Industries

Title: Network Engineer

Location: Medina, OH

Duration: 07/2002 - 12/2003 (plant closure)

Job Duties: Managed and administrated a multi-site Corporate Network (WAN/LAN) including Email Servers, NT/Win2K Servers, Hardware/Software support, system security backup; Conducted hardware troubleshooting, upgrades and deployment of new systems; software installation, software upgrades, updates and patches for 100 clients. Conducted end-user training for all client platforms (NT/2000/XP). Currently utilizing Windows 2003 server in a testing environment, which was scheduled for deployment early next year. Implemented new MRP/EDI and shipping systems and provided technical support for end users during this conversion.

Employer: US Navy

Title: Information Systems Manager

Location: New Orleans, LA

Duration: 11/1999 - 07/2002 (Retirement date)

Job Duties: Managed Command's computer technicians supporting a mission critical worldwide network, 200 clients, server farms including Windows 2000/Win NT/Unix/Citrix Metaframe. Responsible for the procurement and prioritization of both hardware equipment and software products within a budget of over 350K. - Designed and maintained Commands Web page that is utilized worldwide for Navy/Marine airlift scheduling.

Employer: US Navy

Title: Information Technician

Location: USS Cardinal, TX

Duration: 02/1997 - 09/1999

Job Duties: Conducted hardware troubleshooting, upgrades and deployment of new systems; software installation, software upgrades, updates and patches for 40 clients; Command Webmaster - Designed and maintained ships Web page that is utilized worldwide. Computer Security - Managed and audited ships computers including antivirus updates and security training. Responsible for the Ships communications which included security of classified material, maintenance and operation of communication equipment, IT security. -Implemented shipboard network, including running cable, hub installation, and setting up server and clients. Maintained two NT Servers and 40 mixed mode clients.

Education

Productivity Point: MS-2152, Implementing Windows 2K Professional Server, MS-2153, Implementing Windows 2K Network Infrastructure, MS-1572C, Implementing and Managing Microsoft Exchange 2000

Keystone Learning Systems: Windows 2K MCSE Core Four, Windows 2K Professional, Windows 2K Advanced Server, Windows 2K Network Infrastructure, Windows 2K Directory Services

PMCC, Inc: Principles of Project Management, Risk Management

US Navy: PC Basic Hardware, Advanced PC Technology, MS PowerPoint, MS Word, MS Excel, Novell Administrator 5.0, Information Security

Tidewater Community College: DOS and Windows 9x

Security Clearance: Currently holds a Secret clearance